



As you have known regarding Covid-19 outbreak which has high tendency infection in country will be expanding causing, people got infected for thousands. In term of sanitation, V-serve has strict measures in taking care staffs and having appropriate measures for following up staffs to avoid risk areas and to go outside the country as well as traveling by plane. There are a masks distribution and cleaning, in-out screening of staffs/outside and measuring the body temperature – cleaning hands with alcohol gels and wearing a masks at all times while staying at office including, put the stickers on shirts as a symbol of passing screening system.

Moreover, from increasingly pandemic corona virus, V-serve has added the strict measures by there is a staffs alternating every 1 hour since 07.30 to 18.30 in order to control/screening in-out of staffs and outsiders. Besides, to protect virus contamination that may come with documents from company, customers, agents, vessels, we divided pick-up / delivery room / basket to avoid messenger entering inside building area. For shipping staff who must go outside, will be allowed to enter to office only in the morning time and do not need to come back in the afternoon which will reduce the virus contamination. In addition, building appearance has normally been divided as zone by the floors and rooms by adding the strictness from closing the door in each room as quarantined area.

In order for managing the risks, in case of some infected staffs are found, V-serve has provided an emergency operation by closing that rooms or zone as well as sterilization. Staffs who are in that rooms must be quarantined themselves at home for 14 days. Since the company business is related with Customs Clearance & Logistics which must communicate with customs including, customer database and customs tariff code, tax privileges and others. To work must connect with “Main Server” and ERP program which have been registered with computer almost 200 computers which can be moving to home, each computer has been installed WI-FI USB Adapter that can connect with mobile phone –computer to be linked with Main Server where it is located at Head office for connecting with Customs Paperless and National Single Window (NSW) system related with online permission requesting with related department causing, “Work From Home” can be linked for both customers and other operation systems. However, customers may not get the convenience as before since this system just started testing and will be in 100% operation within March 27, 2020.

Confidence measure of virus contamination that may come with staffs, V-serve would like to inform that all messenger staffs and outsourcing must pass the screening point by measuring the body temperature which is set as not above than 37.5 degrees Celsius and wearing a masks, washing their hands with alcohol gel. Additionally, this Friday, wearing a hand gloves in touching things will take effect. Drivers must pass that screening point before working also. During working, they must wear a masks at all time, especially in customer areas and they must carry alcohol gel as well as hand gloves if need to touch documents or goods. For 4 wheels that work at Suvarnabhumi airport and other box truck that service for distribution in domestic area to customers, will be injected medicinal liquid at wheels and inside the container except foods or frozen foods. There will be a giving away hand gloves to all drivers for both company’s trucks and supply chain’s truck within this week.

If government announces an emergency situation or curfew “City Shut Down”, Company Transportation Center at King Kaew Samutprakarn which is close to ICD Lat Krabang can use motor way and high way to pick up – delivery container from both customer factories that are around Bangkok with ICD Lat Krabang and LCB port. For BKK port, can use high way in delivery goods, for customers that use service for domestics distribution, if the city is not shut down, we can also deliver depending on how strict of government measure.

For measure of each branches such as Songkhla, Surat Thani, Laem Chabang, Suvarnabhumi, Kingkaew Transport Center, Distribution center and Bangna warehouse, Bangpoo and Kingkaew has emphasized to issue the measure that accordance with area. With those measures, will make customers believe in our service under the crisis of Covid-19. For both sanitation and service will continue proceeding.


Other details has been created as application, please go to [www.v-servelogistics.com](http://www.v-servelogistics.com) or scan QR-Code here





Yours truly

Dr. Tanit Sorat

V-Serve President



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V-Serve Covid-19 Protection